



MEMBER PROFILE

Member Spotlight:

Rocio Gurrola

*Home School Program Specialist,
Sanger Unified School District*

On any given day, you might find Rocio Gurrola translating at a packed parent forum, welcoming a nervous new family at the district’s Family Resource Center, or quietly reassuring a parent who just needs someone to explain how the school system works. For 21 years, she has been a steady, trusted presence across Sanger Unified School District.

Rocio serves as the district’s home school program specialist and oversees the Migrant Education Program. Based at the Family Resource Center, she works closely with students and families who are new to the area, helping them enroll in school, connect with resources, and understand what to expect. For many families, she is one of the first people they meet.

(Cont. inside—Rocio Gurrola)



PRODUCT/SERVICE PROFILE

Your Path to Home Ownership Starts with Less Down

Saving for a large down payment can be the biggest obstacle to buying a home. That’s why EECU now offers home loans with lower down payment options, making it easier for more members to turn their homeownership goals into reality.

With home prices still elevated, these flexible programs can help you get into a home sooner, especially if you’re a first-time buyer. And as always, you’ll benefit from competitive rates, lower fees, and personalized service from a local mortgage loan specialist who will guide you every step of the way.

Ready to explore your options? Connect with an EECU mortgage loan specialist to learn how our lower down payment home loans can help you get home faster.

Equal Housing Lender. NMLS #457253



Expanding Access in Dinuba and Kingsburg

We're continuing to make banking more convenient for our members with new and upgraded ATMs in Dinuba and Kingsburg.

In Dinuba, we've installed a brand-new ATM at the new Dinuba High School campus. You'll find it in the parking lot along Alta Avenue on the east side of the campus at 490 W. Kamm Avenue.

In Kingsburg, we've upgraded our ATM service at 940 Sierra Street. The existing ATM has been replaced and we've added a second machine at the same location to better serve members and reduce wait times.

These updates are part of our ongoing commitment to providing quick, convenient access to your accounts whenever and wherever you need it. Visit myEECU.org anytime to use our ATM & Branch Locator to find the location closest to you.



Bulletin Board



Holiday Hours

In observance of the following holidays, we will be closed:

Memorial Day – Monday, May 25

Normal business hours will resume on Tuesday, May 26.

Juneteenth – Friday, June 19

Normal Member Service Center hours will resume on Saturday, June 20.



Our Annual Meeting is June 17

Our 2026 EECU Annual Meeting will be at 10:30 a.m. on Wednesday, June 17.

The brief business meeting will take place in the parking lot of our Operations Center in Fresno and is expected to last no more than 20 minutes. A recording of the meeting will be available to view online within a week of the event.

A report of the election results for the Board of Directors and the Supervisory Committee will be announced, along with a brief overview of EECU's financials, 2025 accomplishments and community involvement.

Check myEECU.org for details as we get closer to the event.

This is a business meeting only and will not include food or entertainment. The meeting is open to EECU members only.



Member Conduct Policy

EECU currently serves more than 399,000 members. Most conduct themselves in a courteous and businesslike manner. However, on occasion – whether at the credit union or another place of business – some have witnessed or experienced inappropriate conduct. Unfortunately, we live in a society where threatening behavior and violent crime have become all too familiar.

In our continuing efforts to foster a safer workplace for employees and members, the Board of Directors has approved a policy regarding appropriate member conduct. As stated in the policy, EECU believes that our employees should be able to work in an environment free of abusive conduct, and free of risks posed by workplace violence and harassment.

Examples of such unacceptable conduct include, but are not limited to, the following:

- Use of profane, abusive, intimidating or threatening language toward employees or fellow members.
- Actual or threatened violence against any employee or fellow member.
- Unwelcome sexual overtures or advances.
- Using or being under the influence of drugs or alcohol on credit union premises.
- Behavior that unreasonably disrupts EECU's ability to provide service to other members.

Based on this policy, if it is determined that a member's conduct has ascended to a level that triggers the provisions of this policy, the credit union, at its sole discretion, may take such actions necessary to protect staff and fellow members. Such discipline could include the denial of services involving personal contact with credit union employees. This would in effect limit a member to conduct credit union banking either by mail or electronically.

In these times of elevated security risks, it truly takes a team approach to make our everyday lives safer. If you become aware of a potentially unsafe condition at the credit union, please contact branch management immediately or our Member Service Center at 800-538-3328.

Grant Program Offers Cash for College

EECU's Student Grant Program is open to members who are pursuing a post-high school education at a community college, university/college, vocational/technical school, or advanced professional training in the United States. **In order to be eligible to apply for a grant this fall, you must be an EECU member in good standing and your account must be opened by June 4, 2026.**

Applications for the 2027 EECU Grant Program will be available in October. Members who submit a complete application and who meet the grant eligibility requirements will have an opportunity to be considered for a \$2,000 grant. If you or someone you know would benefit from a \$2,000 educational grant, please share this information or visit myEECU.org for details.



Rocio Gurrola (Cont. from Cover)

When a new family registers, Rocio doesn't just process paperwork. She takes time to learn their story. If they qualify for services, she helps them get started immediately. More importantly, she becomes a familiar face and someone parents feel comfortable turning to with questions or concerns.

As a certified district interpreter, Rocio frequently translates at parent meetings, coffee hours, and community events. At larger forums, she uses a headset system so families can hear real-time translation. Her goal is simple: make sure parents feel informed and included.

"If parents feel comfortable, they come," she says. "They just want to understand what's happening."

Over the years, Rocio has watched students grow from shy newcomers into confident graduates. She lights up when she talks about families who return years later to share updates about college, careers, and milestones.

One family remains especially close to her heart. The parents, who work in agriculture, were active in migrant parent meetings and committees. Today, their daughters are all college graduates with advanced degrees. The father still attends meetings and continues learning English after long days of work. Stories like this keep Rocio motivated.

"Seeing a student gain confidence, improve academically, or graduate makes all the hard work worth it," she says. "Those moments remind me that the support we provide truly changes lives."

Her passion for serving migrant families is rooted in her own experience. Born in

Michoacán, Mexico, Rocio came to the United States at nine years old. Growing up in a large family in Sanger, she often served as her mother's interpreter, helping navigate schools and appointments. She understands firsthand how overwhelming a new system can be.

As an adult, she chose to stay in the community that raised her. She volunteered at Jefferson Elementary, the same school she once attended. While raising her three daughters, she was active in the PTA, volunteered at events, and worked part time on campus. Eventually, this led to a full-time liaison position, and her career in family advocacy began.

"I knew that I wanted to help people, it felt natural," she says. "I wanted to be someone families could trust, someone who would advocate for them and make sure their children didn't fall through the cracks."

That natural instinct has shaped more than two decades of service. Rocio has supported families through transitions, language barriers, and moments of uncertainty. In recent years, when fear and tension rippled through the community, she focused on reassuring parents, sharing accurate information, and encouraging calm, respectful engagement. Through it all, she remains steady and compassionate.

In 2025, Rocio was honored as the Association of Mexican American

Educators (AMAE) Educator of the Year. Nominated by a former supervisor, she was surprised and humbled by the recognition. At the ceremony, surrounded by her husband, daughters, grandchildren, mother, and sisters, she delivered a short speech in both English and Spanish.

"This work has shaped who I am, both professionally and personally," she says. "It has taught me patience, compassion, and the importance of meeting families where they are."

Outside of work, Rocio's world centers on family. She and her husband, Servando, have been married nearly 38 years. They live on a small farm outside of town, where they keep chickens and grow fruits and vegetables. She says that gardening is her therapy and loves planting tomatoes, cilantro, onions, and chilies. She takes pride in harvesting food straight from the soil.

But her greatest joy is being a grandmother. She has five grandchildren and looks forward to retirement in a few years so she can spend even more time with them. Whether she's picking them up from school or hosting them at the farm, she treasures every moment.

After 21 years, Rocio's titles may have evolved, but her purpose has not. She shows up for families in Sanger, helps parents feel heard, and guides students as they find their footing. In the community she has called home since childhood, Rocio continues to be a steady, welcoming presence — one conversation, one family, and one meeting at a time.

EECU Earns Top Honors in North SLO County



We're proud to share that our Paso Robles branch has been named **Best Bank or Credit Union** and **Best Mortgage or Home Loans** in the Best of North San Luis Obispo (SLO) County Reader's Poll by The Atascadero News and The Paso Robles Press.

These recognitions reflect the trust our members place in us every day and the dedication of our Paso Robles team to delivering personal service, competitive rates, and real financial solutions. From helping families purchase their first home to supporting longtime members with everyday banking needs, the team is committed to putting members first.

Thank you to everyone in the community who voted and continues to choose EECU. We're honored to serve North SLO County and look forward to building even more success together!

Annual Election of Volunteer Officials

Each year Educational Employees Credit Union is required to elect volunteer officials and conduct an Annual Meeting. For 2026, there were open positions for the Board of Directors and the Supervisory Committee.

From November 2025 through January 2026, we sought potential candidates through various channels including email, newsletter, account statement inserts, and social media. At the time of publication, there was no contest for this year's available Board of Directors and Supervisory Committee positions for the 2026 election.

Therefore, as provided in the Credit Union Bylaws, the Board of Directors will declare at the Annual Meeting that those nominated and qualified to be elected are elected without the need for an election.



Ensure Your Information is Up to Date

Life changes and your account information should keep up.

We encourage all members to periodically review and update their personal information, including your current address, email address, phone number, and beneficiary details. Keeping this information accurate helps ensure you receive important account notifications, statements, and time-sensitive updates without delay.

It's easy to make updates. Log in to Online Banking to review and update your information or call our Member Service Center for assistance.

Taking a few minutes now can help avoid complications later and ensures your accounts remain aligned with your wishes.

Free Quotes on Auto and Home Insurance

Are you paying more than you should for insurance? Now is a smart time to review your auto and home coverage and make sure you're getting the best value.

Since 2003, InsureOne has helped EECU members obtain competitive home and auto insurance coverage. Their team shops multiple insurance carriers on your behalf to find the right protection at a competitive price.

Many members have saved by taking advantage of this free, no-obligation insurance review.

Call 800-426-1088 to get started, or visit myEECU.org for more information.

Insurance products offered through InsureOne Insurance Services America, LLC (CA License #OMO4446).



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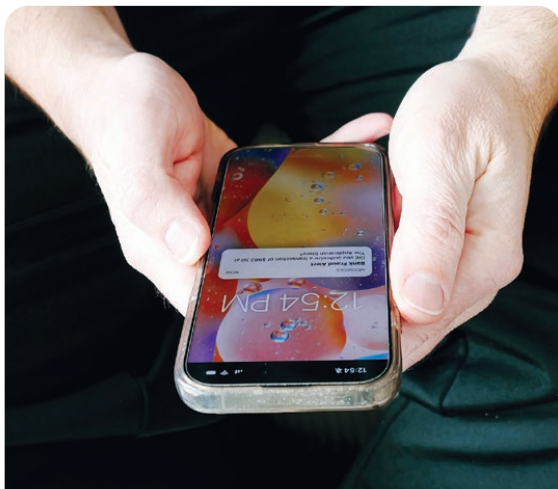
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Member Service Center

1-800-538-3328

Website

myEECU.org



How to Spot Job Scams

The Federal Trade Commission (FTC) is warning consumers about a rise in job scams where criminals pose as recruiters to steal personal information or money. These scams often begin with an unexpected message offering remote work or a quick hiring process.

Common warning signs include:

- Unsolicited job offers. Scammers may contact you by text, email, or messaging apps claiming to represent a well-known company.
- Requests for personal information early on. A fake recruiter may ask for your Social Security number, driver's license, or bank account details before any real hiring process.
- Offers that move too quickly. If you're "hired" without an interview or proper screening, it could be a scam.
- Requests for payment. Legitimate employers won't ask you to pay for training, equipment, or a background check upfront.

The FTC recommends researching the company and recruiter, checking the sender's email address, and pausing if a job offer feels rushed or suspicious. Taking a moment to verify the opportunity can help prevent identity theft and financial loss.