Applying for Online Banking

1. Visit the EECU homepage at www.myEECU.org. In the Online Banking Login panel on the left hand side, click on *"New User? Start Online Banking here"* below the Log In button to open the Electronic Services application.

2. Complete the application. Select the services you would like enabled by clicking the box next to the item. Online Access Home Banking is first in the list.

*Note: If you would like to send funds from your account to another EECU account, select the "Cross Account Transfer" option and enter the account number to which you will transfer funds.

3. When you have completed the application, click the "Disclosure Statement" link at the bottom of the screen. Review the disclosure and then select the required checkbox below the Disclosure Statement to confirm your acceptance. Click Submit.

4. You will receive a confirmation once the application has been submitted. The application will be reviewed and, upon approval, a temporary password will be mailed to the address listed on your account.
5. When you receive the temporary password, go to www.myEECU.org and in the Online Banking login fields enter your primary account number as your Username and the temporary password mailed to you. If you do not receive a temporary password by mail within 2-3 business days, please contact our Member Service Center to request a new password.
6. Once you are logged in you will be required to create a new Username and Password. You will also be required to set up your Security Contact Options.
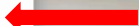
7. Once you have completed your registration, the Online Banking home page will display. You can view your account balance, make transfers, set up Bill Pay and Money Management, view the Additional Services (such as eStatements and direct deposit), and see your approved loan offers.
8. Click on a listed account (Share Draft or Checking, Main Share or Savings) to view transaction history.

Other Features in Online Banking

1. Account History: Search for specific transactions based on transaction description or dollar amount. You can adjust the date range to search transaction history up to approximately one year. You can also print the transaction history or export as an Excel or Quicken file.

2. **Account Details**: View the ACH draft (checking account) number.

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Smarter banking

Notifications | My Settings | Help | Support | Logout

Featured: Text & E-Mail Alerts • | Money Management

| Accounts | Transfers | Bill Pay | Money Management | Additional Services | Loan Preapproval |

Last Visit Apr 8, 2020

Account History

Checking 8 ▼

Account Details ∨

Current **$45.00**

Available $45.00

Type	Checking
Number	8
ACH number	83

| YTD dividend | $0.00 |
| 2019 dividend | $0.00 |

🖨 ✕

| Transfer | Export | Print |

| < | Mar 19, 2020 - Apr 17, 2020 **30 days** ▼ | > |

Narrow by items containing:

e.g. AT&T, check, 5.00

Date ▼	Description	Amount	Balance
03/31/2020	Dividend / Dividend Through date: 31MAR2020 (eff. date 03/31/2020)	$0.00	$45.00
03/31/2020	Withdrawal / Withdrawal BAF:Fee: BUSINESS ACCOUNT FEE (eff. date 03/31/2020)	-$5.00	$45.00
03/20/2020	Transfer / Withdrawal @ Online Access Trace #8677019 Transfer "DTD" 160.00 to account ****932 share 8 (eff. date 03/20/2020)	-$160.00	$50.00

< older   newer >

Other services

✓ Go to My TurboTax

💬 Set text message alerts

◉ Stop Payment

⚙ Account Preferences

0

C	±	%	÷
7	8	9	×
4	5	6	-
1	2	3	+
0		.	=

My Rewards

You currently have no rewards available. Check back soon.

⭐

3. Transfers: Select the Transfers option on the toolbar. You can make a one-time transfer, schedule a recurring transfer, or view current scheduled transfers.

4. Once you select a transfer option, choose the account from which you will be sending the money.

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Accounts | Transfers | Bill Pay | Money Management | Additional Services | Loan Preapproval

Move Money

From

Select account ▼

Checking 8

Available $45.00

Savings 0

Available $0.00

6 transfers allowed.

Amount

$ 0.00

Make transfer | Go to My Accounts

5. Select the account to which you want to send the funds.
   *Note: If you have set up the cross account transfer option, the accounts to which you can transfer to will be listed in this section.

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| Accounts | Transfers | Bill Pay | Money Management | Additional Services | Loan Preapproval |

Move Money

From

| Checking 8 ▼ | Available $45.00 |

To

Select account ▼

Checking 8	
Available	$45.00
Savings 0	
Available	$0.00
Personal Checking 2-8	
Owned by *4932	
Linked Account	

Make transfer   Go to My Accounts

6. Select the transfer date and dollar amount. If you would like this transfer to recur, enable the Repeat Transfer checkbox and enter the frequency and date.

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| Accounts | Transfers | Bill Pay | Money Management | Additional Services | Loan Preapproval |

Move Money

From

| Checking 8 ▼ | Available $45.00 |

To

| Savings 0 ▼ | Available $0.00 |

Date

| 04/17/2020 📅 | ☐ Repeat transfer |

Amount

| $ 25.00 |

Make transfer   Go to My Accounts

7. Confirm the transfer.

✕

Please confirm

Transfer

From   Checking 8

To   Savings 0

Amount $25.00

ⓘ Once this transfer is made, it cannot be cancelled.

Confirm	Cancel

Repeat transfer

8. Once completed, you will receive confirmation.

EECU
Smarter banking

| Accounts | Transfers | Bill Pay | Money Management | Additional Services | Loan Preapproval |

Las   Las

✔ Success!

Transfer

From	Checking 8
To	Savings 0
Amount	$25.00

Confirmation: Internet Access 04/17/2020 09:13 103334

🖶 Print this receipt

Go to My Accounts   Make another transfer

9. <u>Bill Pay</u>: Use Bill Pay to create payments to a variety of payees. Payments will either be processed by check or electronic payment, depending on the payee. First, click on the Bill Pay tab in the toolbar and complete the application.

10. Once you are approved for Bill Pay you can begin setting up your payees. Enter the name of the payee in the *"Who do you need to pay?"* field. Once you begin typing the name of the payee, established payees may begin to populate in the drop down. Select the correct payee name in the list and then click the *"Add"* button.

   *Note: Not all payees will be established within Bill Pay. If the Bill Pay system does not recognize the payee name it will not populate in the drop-down field. You may try alternate names for a payee if the initial one does not display. For example, if you type *"PG&E"* in the search field it will not display a result; however, if you type *"Pacific Gas & Electric"* it will auto populate.

11. Once you have added a payee, you will be prompted to add the account number. This is your account number associated with the payee, not your account number with EECU.

12. Some payees require a zip code to verify where the payment is sent. If it is required, be sure to enter the zip code exactly as shown on the payee's billing statement.

13. If you add a payee that the Bill Pay system doesn't recognize, you will be prompted to enter the account number and payment address as shown on the billing statement you receive from the payee. When this additional information is requested, it usually means that the Bill Pay system will send the payment by check instead of electronically.

    *Note: If the payment information matches the delivery information for a payee already in the Bill Pay system, the payment format may update from check to electronic. This situation is rare, and is controlled solely by the Bill Pay service provider.

14. Once the payee has been created in Bill Pay, enter the dollar amount of the payment and select a "Deliver By" date. Click the date box and select the date from the drop-down calendar or type the date in a MM/DD/YYYY format.

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Last Visit Apr 8, 2020

My Bills & People I Pay

0 hidden ▾

Need to pay someone new? [Enter person or business] [Add]

Sort by: [Name (Nickname) ▾]

Find : [Search my payee list]

Pacific Gas & Electric
Get eBill   Options | History

$25.00   04/21/20   [Pay]

From: TCK Checkin

My Payments   View payment history

[Search payment history] [Search]

0

Select deliver date   ✕

«	**April 2020**							**May 2020**					»
S	M	T	W	T	F	S	S	M	T	W	T	F	S
			1	2	3	4						1	2
5	6	7	8	9	10	11	3	4	5	6	7	8	9
12	13	14	15	16	17	18	10	11	12	13	14	15	16
19	20	21	22	23	24	25	17	18	19	20	21	22	23
26	27	28	29	30			24	25	26	27	28	29	30
							31						

Deliver by

Add a payee   Select from common payees below or use the search box

Ent

Credit cards:
American Express Credit Cards
Bank of America Credit Cards
Chase Credit Card
Macy's

Household:
BAC Home Loans
Chase Home Finance LLC
Wells Fargo Financial
Wells Fargo Home Mortgage

Insurance:
Allstate Insurance
California State Auto Assn
State Farm Insurance

Oth
She
Stat
Toyota Financial Services

I want to...
Manage funding account(s)
Edit reminder and alert preferences
Get help
Read FAQs
Contact us

There are MANY more. Don`t see it in this list? Use the search box above.

15. Once you have entered the dollar amount and date, click on the grey "Pay" button to add the payment.

16. Once completed, a notification will appear under the payee name stating that the payment was created successfully. The payment can also be viewed in the "Scheduled Payments" listing of the "My Payments" section to the right.

17. If you need to edit the payment amount, click on the pencil icon next to the scheduled payment amount in the "My Payments" section.
    *Note: If the pencil (edit) or red X (delete) option is not displayed next to the payee name, or if the payment is listed as *in process or recently processed*, the payment has processed and cannot to be edited or canceled. Electronic Payments process up to 2 business days prior to the Deliver By date. Check payments process up to 4 business days prior.

18. Once the pencil icon is clicked, the screen below will display. You can change the dollar amount and the date of delivery.

Need to pay someone new? Enter person or business [Add]

M

Se

Sc

Cli

Dat

04/2

Tot:

0 hidden

✏️ **Edit payment**

Pacific Gas & Electric

Deliver By: 04/24/20 📅

Amount $25.00

Pay from   Checking - $45.00 ▼

Category   None   ▼

Type   Electronic

Confirmation#   KBYCTF2S

Add a note to yourself (This is just for you, it is not sent to the payee)   Limit: 500 characters

Don't save changes   [Save Changes]

this list? Use the search box above.

I w

19. If you wish to cancel a payment, click on the red X next to the pencil icon. Click on the verification to complete the payment cancellation.