

Bulletin Board



Daylight Saving Time Ends

Don't forget to set your clocks back one hour before bedtime on Saturday, November 5. Daylight Saving Time ends Sunday, November 6.



Holiday Hours

In observance of the following holidays, we will be closed:

Veterans Day Holiday

Friday, November 11

Thanksgiving Holiday

*Thursday, November 24, and
Friday, November 25*

Normal Member Service Center hours will resume on Saturday, November 26.

Christmas Holiday

*Member Service Center closed
Saturday, December 24.*

*All branches and locations closed
Monday, December 26.*

New Year's Day Holiday

*Member Service Center closed
Saturday, December 31.*

*All branches and locations closed
Monday, January 2.*



Upcoming Dates

October 12: EECU Grant Application Available (see related article)

October 16-22: National Retirement Security Week

October 20: International Credit Union Day

December 2: EECU Grant Applications due (see related article)

EECU Student Grant Program

Grant Program Opens October 12

EECU's Student Grant Program provides financial support to students who are pursuing higher education. Each year we award up to \$100,000 in grants to help members pay for school-related expenses, such as tuition and books.

The program is open to EECU members pursuing a post-high school education at a community college, university/college, vocational/technical school, or advanced professional training in the United States and the District of Columbia.

Members who submit a completed application and who meet the grant eligibility requirements will have an opportunity to be considered for a \$2,000 grant.

Visit myEECU.org for grant eligibility and application information.



Grant Reading Committee

We need your help to review the grant applications and select the 50 recipients. We're seeking credit union members to serve on the reading committee who are qualified to represent public, technical and community schools/colleges. Volunteers will serve on the committee during February and March 2023.

Volunteer interest forms are available at any EECU branch and on our website. Completed forms must be returned by November 18, 2022.

Change to Account Statements Coming Soon

Beginning with the statement our members will receive in December 2022, some accountholders will notice a change to the address block on their account statement. If there is more than one owner on the account, the primary member's name and the first joint owner's name will be listed in the statement address block. Currently, only the primary member's name is listed on the statement. This change does not apply to Visa credit card statements.

Account statements will be addressed as shown in the example below.

Jane Doe (Jane is the primary member on the account so her name is listed first)
John Smith (John is the first joint owner on the account so his name is listed second)
1234 Main St.
Anywhere, USA 00000

If you have questions about joint owners or you want to make ownership changes, please visit a branch or call our Member Service Center at 1-800-538-3328.



Volunteers Wanted

EECU will soon begin accepting applications for the Board of Directors, Supervisory Committee, and Associate Volunteer program. If you are interested in submitting an application, please be sure to read the information that will be included in your November, December and January statements. Our elected and associate positions are strictly voluntary – no compensation is provided. Interested applicants should demonstrate a high degree of personal financial responsibility and have no appearance of conflict with EECU's business interests.

We are looking for members who have the time, interest, ability and commitment to serve and will dedicate their efforts on behalf of – and for the good of – our diverse membership.

Booking a Branch Appointment is Easy

We're always looking for ways to help our members save, whether it's saving you money or time. One way you can save time is making an appointment when visiting a branch.

You can make appointments for the following services: new accounts or account changes, loans, notary, wire transfers, and disputes/fraudulent transactions.

Book your appointment on our website (myEECU.org), in mobile and online banking, or at our lobby branch computer kiosk. You'll receive an email confirmation and optional text message reminder.



Convenience of Direct Deposit Saves Time

Do you visit a branch or ATM every payday to deposit your check? Save time and sign up for Direct Deposit! It's an easy, convenient and secure way to have your paycheck deposited right into your EECU account.

You're eligible for Direct Deposit if your employer is set up to send funds electronically. To enroll, you'll need the EECU routing number – 321172594 – and your account number.

If you have Online Banking, simply complete the Direct Deposit form located in the Additional Services menu and provide it to your employer.

Signing up is free and simple. If you have questions, please call us at 1-800-538-3328 or visit any EECU branch and we will help you set up Direct Deposit on your account.



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Member Service Center
1-800-538-3328

Website
myEECU.org



Federally Insured by NCUA

Changes to Online Banking Password Coming Soon

It's easy and convenient to manage your account anytime, anywhere with online and mobile banking. Convenience is important, but so is account security. We have safeguards in place to protect your account information and we continue to make enhancements to ensure your information is secure. Using a strong password is essential to help prevent unauthorized account access.

Effective January 1, 2023, we are updating our password requirements for Online Access Home Banking / Mobile Banking as follows:

- Minimum 8 characters; maximum 32 characters (the current minimum is 6 characters)
- Mix of letters, numbers and symbols (currently only two of the three are required)
- Change password annually (not currently required)

These changes align with best practices recommended by security experts. Long, complex passwords are more difficult to guess and will make accounts less vulnerable to cybercrime. Changing passwords regularly helps to protect accounts from hackers.

Here are some tips to help you create a strong password:

- Use a long passphrase. A passphrase is a string of words or text to which you add numbers, symbols, and capitalization.
- Don't make it easy to guess. Avoid using common information that others may know, such as names, birth dates, ID numbers, and favorite sports teams.
- Substitute letters with numbers or symbols. For example, a 5 can replace the letter "s"; an exclamation point can replace the letter "i".

You can change your password at any time by logging into online or mobile banking and selecting My Settings.