



Welcome to Personal Telephone Access (PTA) from Educational Employees Credit Union (EECU). You'll find PTA to be a real convenience when you need to manage your EECU accounts but don't have time to visit a branch or go online. Just pick up any touch-tone telephone and call PTA!

PTA is available in English and Spanish. To get started using PTA, just follow the simple instructions below. The automated attendant will guide you through the menu options.

How to Use PTA

1. Call (559) 276-2265 or (800) 649-4PTA. Or, call (559) 437-7700 or 1-800-538-EECU and select the option for PTA.
2. The automated attendant will greet you and prompt you to select your menu option.
3. Enter your account number and PTA PIN, and press the pound (#) key.
4. Press the appropriate number for the type of transaction you want to make.

Helpful Hints for Using PTA

- Enter dollar amounts using the star (*) key as a decimal (i.e. \$135.16 = 135*16#)
- Press # to return to the Previous Menu.
- Press * to hear the menu choices again.
- Press 0 to speak with someone during regular business hours.

Functions you can perform with PTA

1. Balance inquiries
2. Transaction inquiries
3. Check inquiries
4. Checking withdrawals
5. Transfers between checking and savings
6. Loan payments
7. Cross-account transfers
8. Payroll and deposit verification
9. Stop payments
10. ATM / POS transaction inquiries
11. Loan application status
12. Calculate a loan payment
13. Certificate information
14. Year-to-date information
15. Regulation D information

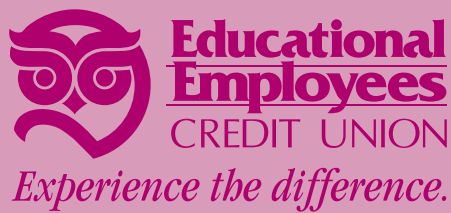


PTA Instructions

Educational Employees Credit Union has branches in Clovis, Fresno, Hanford, Merced, Reedley, Selma and Visalia.

Member Service Center
559-437-7700
1-800-538-EECU

Web site
www.myEECU.org



PTA Instructions



Experience the difference.



Manage your accounts
with the push of a button.

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PTA—Personal Telephone Access

559-276-2265

559-437-7700

1-800-538-EECU

1-800-649-4PTA

MAIN MENU

1 Select An Account

2 Transfer Money

3 All Accounts Balance

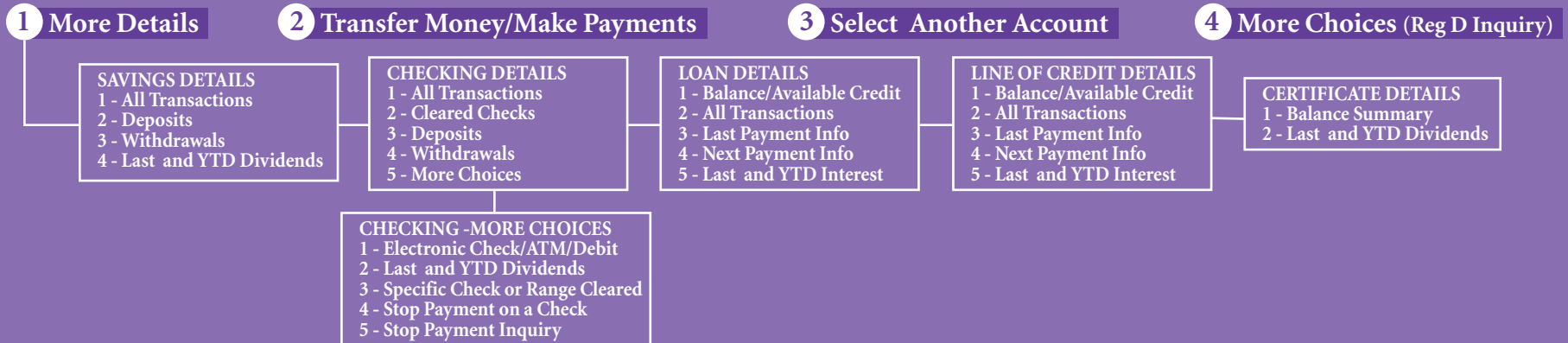
4 Product Information

5 More Choices

1 Select An Account

The automated attendant will list your accounts. Select an account.

You will hear the current balance and last transaction for the account you selected. For additional information, make a selection from the menu below:



2 Transfer Money

The automated attendant will list all of your eligible accounts. Select an account. Transfer options are listed below.

- 1 - Transfer from current account
- 2 - Make a loan payment

- 3 - Transfer to current account
- 4 - Advance from a loan

- 5 - Withdrawal by check
- 6 - Transfer to another member's account

3 All Accounts Balance

Hear the balance of all your accounts.

4 Product Information

Calculate a loan payment.

5 More Choices

Change PIN (Personal Identification Number).